

Ramp Inspection Training



Initial Training

Recurrent Training

Workshop RampUp!

OPS Training

Dangerous Goods

Aviation English

Human Factors

Safety Assessment of Foreign/Community Aircraft (SAFA/SACA)

In the European Union and its member states, aviation safety is regulated by the European Regulation 965/2012. It specifies technical requirements and administrative procedures in the field of civil aviation. This also includes ramp inspections on aircraft from other countries as well as their flight crews according to the currently applicable international (ICAO) as well as European (EASA) safety requirements.

The steep GmbH has developed a training concept based on the guidelines of the EU Regulation 965/2012 and the requirements for ramp inspection specified therein (section ARO. RAMP). Through our training programmes, the ramp inspectors are enabled to carry out their inspection tasks on civil aircraft.

Theoretical and Practical Training for Ramp Inspectors

The steep GmbH is an approved Ramp Inspection Training Organisation (RITO), certified by the German Federal Aviation Office (Luftfahrt-Bundesamt). Our trainers have an extensive professional qualification as well as longstanding ramp check experience. They conduct the following training measures in a national and international context:



- Initial Training (Basics) 4 days incl. practical day on aircraft
- Recurrent Training (Refresher) 2 days (plus practical day on aircraft upon request)
- Workshop RampUp! 1 day
- Operational Bridge Training (OPS) 2 days
- Dangerous Goods (DG) 1 day
- Aviation English 5 days incl. examination ICAO level 4,5 and 6 on last day
- Human Factors 2 days

In addition to our existing schedule, we will arrange training appointments and venues upon consultation and according to individual needs. For our current schedule, as well as for further information, please visit: www.steep.de

Learning Objectives and Training Approach

Our training measures enable ramp inspectors to perform their tasks in ramp checks reliably and safely with professional competence and using appropriate negotiation and communication techniques. In order to implement this learning objective in a successful and sustainable way, our training approach is based on the employment of current training materials presented on state-of-the-art media, a focus on participant-oriented exchange of experiences, as well as a large share of practical examples and exercises. Our trainings are standardised with regard to materials and processes and are continuously being refined on the basis of an ongoing evaluation of training quality.

Aside from the transfer and the deepening of subject-specified contents, our ramp inspection training especially aims at the reinforcement and encouragement of judgement, professionalism, communication skills and safety awareness. Among other things, this includes:

- Empathetic approach to difficult situations
- Understanding the needs of the flight crew and adaptation of communication behaviour in a way appropriate to the situation
- Knowledge of presentation of findings by the help of methods and techniques from a “tool box”
- Developing action alternatives for challenging situations

Training by steep offers:

- A professional, experienced and certified training organisation
- Training concepts with a modern approach in methods and didactics
- Seminar implementation with state-of-the-art media and techniques
- Continuous evaluation and development of training
- Open, customer-oriented corporate philosophy
- Large network of training centers throughout Germany
- One-stop shop – technology, know-how, updates and further development from a single source





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